



CHAMPIONS



2017 Volunteer Guidelines

Schedule of Events

Monday, March 27

- Practice Rounds (TOUR Champions Players only), Fallen Oak

Tuesday, March 28

- TOUR Champions Qualifying Tournament, Diamondhead Country Club (Pine Course)
- Practice Rounds (Tour Champions Players only), Fallen Oak
- 6:30 pm – Pro-Am Pairings Party, IP Resort & Spa, Private Event – By invitation only

Wednesday, March 29

- MGRC Pro-Am, Fallen Oak; tee times beginning approximately 7:00am

Thursday, March 30

- Gates Open at 7:00 am
- C Spire Pro-Am, Fallen Oak; tee times beginning approximately 7:00am
- Military Outpost Presented by Ingalls Shipbuilding is open, located on the 9th green
- Birdies for the Brave Honorary Caddie Program

Friday, March 31

- Gates Open at 9:00 am
- Frist Round, Fallen Oak, #1 and #10 tee starting approximately at 9:00 am
- 8:30 pm – 10:30 pm CDT – Golf Channel Telecast

Saturday, April 1

- Chevron Family Day – Gates open at 8:00 am (first 200 kids receive a complimentary book)
- Second Round, Fallen Oak, - #1 and #10 tee starting approximately at 9:00 am
- 2:00 pm – 4:00 pm CDT – Golf Channel Live Telecast
- 4:00 pm Free Junior Clinic Sponsored by Bacot/McCarty Foundation and the IP Resort & Spa

Sunday, April 2

- Military Appreciation Day Sponsored by Ingalls Shipbuilding, Gates open at 8:00 am
- Final Round, Fallen Oak, #1 and #10 tee starting at approximately
- Awards Presentation - Immediately Following Conclusion of Play, 18th Green
- 2:00 pm – 4:00 pm CDT – Golf Channel Live Telecast

Uniform Guide

- Included in your volunteer package is a polo, hat/visor, and volunteer credentials.
- Volunteers are asked to wear their MGRC volunteer polo (included in your volunteer package) and khaki pants or shorts that are no more that four inches above the knee. Women may also wear skirts or capris. Cap or visor is optional. Also, please be sure to wear your Volunteer Credential at all times while on site and volunteering.

Volunteer Check-In

- Check-in location and times will be communicated by your chairperson.

Parking

- Volunteers will park in the Orange Lot, located on R R Bridge Creek Road. Please be sure to use your Parking Pass included in your volunteer package. Shuttle times are as follows:
 - **Monday, March 27:** Lot A shuttle does not run- if scheduled to work on Monday, please make sure to obtain a Monday Clubhouse Parking Pass from your chairman.
 - **Tuesday, March 28:** 4:30am-7:00pm
 - **Wednesday, March 29 & Thursday, March 30:** 4:30am-9:00pm
 - **Friday, March 31:** 6:30am-7:00pm
 - **Saturday April 1 & Sunday, April 2:** 5:30am-6:00pm
- Please leave yourself enough time to park, take the shuttle, and check in with your chairman prior to your shift.

Volunteer Headquarters (VHQ)

- Open: **Monday & Tuesday:** 7:00am-6:00pm, **Wednesday & Thursday** 5:00am-8:00pm, **Friday-Sunday** 7:00am-6:00pm
- Check in for your shift with your chairman.
- **New for 2017!** Since there was no fee for the volunteer package this year, volunteer meals will not be provided. There will be concession stands on site available for you to purchase your meals. Show your volunteer badge and you'll receive an exclusive deal at concessions! Complimentary Coca-Cola products and coffee will be available at VHQ.

Cell Phone Policy

- Volunteers are allowed to carry mobile devices on the golf course as long as the setting is on silent. Please refrain from using your cell phone on-course near play.

Personal Belongings

- There are no lockers for volunteers located on the course grounds. Personal belongings will need to be kept with you at all times.

Additional Information

- **Alcohol:** Please refrain from drinking while on shift. If you plan to drink after your shift please bring a change of clothes.
- **Autographs:** Please wait until after the player's round to ask for autographs. Please do not ask the player for their autographs during play or during your volunteer shift.
- **Committee Meeting Locations:** Your committee chair will inform you of your check-in location. Please report to the assigned location 30 minutes prior to your shift start time.
- **First Aid Stations:** There is a First Aid Station located on the 18th Hole
- **Lost & Found:** Lost & Found is kept at the Tournament Office.
- **Meals:** There will be concession stands on site available for you to purchase meals. Be sure to show your volunteer badge to receive an exclusive deal at the concessions. Complimentary Coca-Cola products and coffee will be available at Volunteer Headquarters.
- **Photography:** No photography is allowed Friday-Sunday. On days when photography is allowed (Monday-Thursday), please refrain from taking photos while on shift.
- **Will Call:** The Will Call area for all tickets is located at the admissions desk inside at the Tournament's Main Entrance.

For more information, please check out our Volunteer Handbook online at 2017mgrc.com.